

ERASMUS+ SEKEHE:

Key Findings from Focus Groups on Vulnerability and Inclusion in Higher Education

UNIMIB TEAM

Milan Meeting, 25-26 September 2024



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Main
objective...

...to **explore** the
meanings and
perspectives on
vulnerability and
inclusion/accessibility,
specifically within the
university context.



The main guiding questions of the focus groups (FGs)...

What does **vulnerability** mean to you?



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graph TD; Q1[What does vulnerability mean to you?] --> Q2[Thinking about your university context, what experiences of vulnerability do you think could most significantly influence the access and inclusion of students in the university?]; Q2 --> Q3[Thinking about your university context, where do you believe students can feel their vulnerability welcomed?]; Q3 --> Q4[In your opinion, how can the student population contribute to supporting the vulnerabilities of students in the university?];
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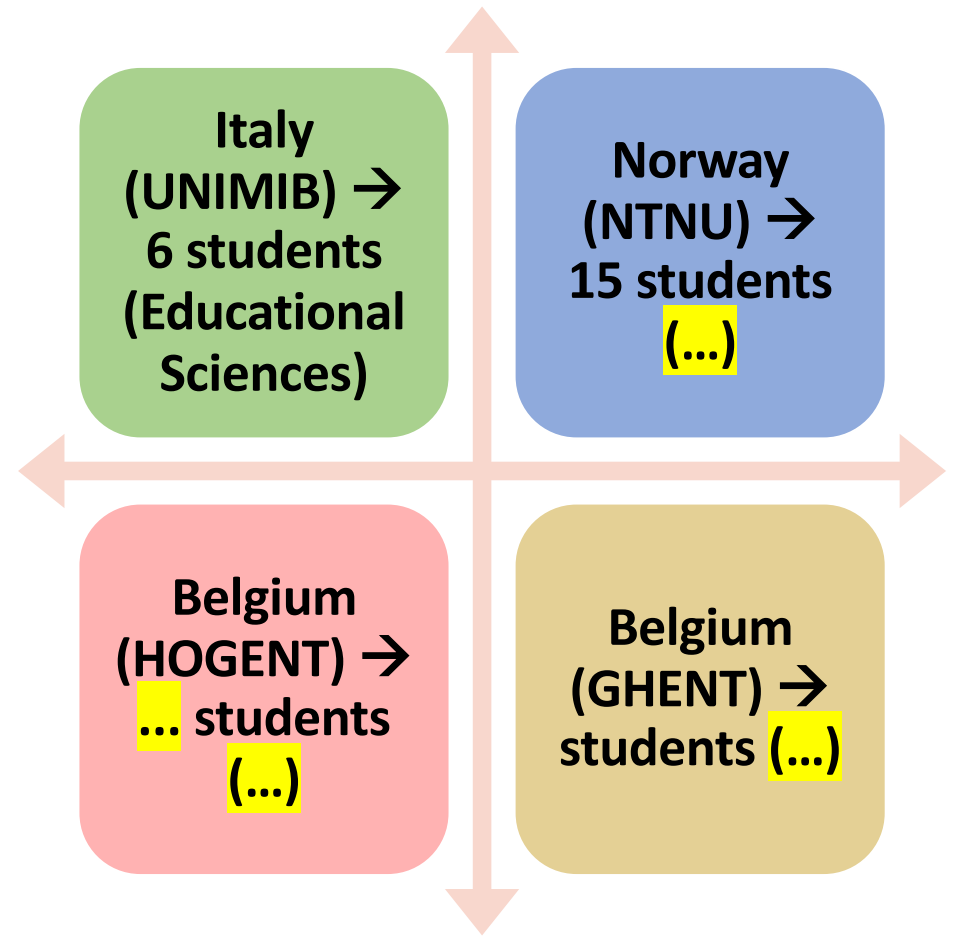
Thinking about your university context, **what experiences of vulnerability** do you think could **most significantly influence the access and inclusion of students** in the university?

Thinking about your university context, **where** do you believe students can **feel their vulnerability welcomed**?

In your opinion, **how** can the **student population contribute to supporting the vulnerabilities** of students in the university?

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Some findings
from the focus
groups, using
Thematic
Analysis:



Main Themes

1. Vulnerability Related to Personal, Social, and Contextual Aspects

2. University-Related Vulnerability

3. Inclusion and Accessibility

4. Responses to Students' Vulnerability

1. Vulnerability Related to Personal, Social, and Contextual Aspects

Italy (UNIMIB):

- **Personal fragility** and **sensitivity**, which emerge in response to **new or familiar contexts and relationships**, especially when lacking the means to navigate them.

Norway (NTNU):

- **Difficulty adapting** to **new academic environments**, leading to social isolation.

Belgium (HOGENT):

- **Expectations** and **pressures** from **family** and **social context** affecting self-esteem and growth opportunities.

Belgium (GHENT):

- **Loss of protective factors**, often triggered by stimuli that expose hidden inner weaknesses, leading to a sense of loneliness.

2. University-Related Vulnerability

Italy (UNIMIB):

- **Struggles with academic and organizational dynamics** (e.g., deadline management, navigating information/services, critical interactions with faculty and peers).

Norway (NTNU):

- **Academic pressure, information access issues, and stress from managing workload. Insufficient institutional support** for these challenges.

Belgium (HOGENT):

- **Difficulties navigating formal support services. Need to build personal support systems** due to lack of structured community, leading to increased isolation.

Belgium (GHENT):

- Institutional support exists, such as psychological, but **students tend to rely more on friends. Limited space for expressing vulnerabilities** in academic settings.

3. Inclusion and Accessibility

Italy (UNIMIB):

- **Lack of awareness and reflection on inclusivity** for people with disabilities. **Barriers** include **physical, economic, and bureaucratic** challenges.

Norway (NTNU):

- **Need for more inclusive environments** and alternative social spaces for greater integration.

Belgium (HOGENT):

- **Accessibility issues tied to economic and social factors. Need for more welcoming environments.**

Belgium (GHENT):

- **Vulnerabilities discourage potential students** from pursuing higher education. **Barriers** are both **external** (faced from an early age) and **internal university barriers** (physical, cognitive, and relational).

4. Responses to Students' Vulnerability

Italy (UNIMIB):

- Emphasis on **peer-to-peer support** and creating a **welcoming university community**.

Norway (NTNU):

- Importance of **emotional connections with faculty** and **increased institutional engagement** during difficult times.

Belgium (HOGENT):

- Request for **greater institutional involvement** in **creating safe spaces** and **building a supportive community**.

Belgium (GHENT):

Desire for **more safe spaces to openly express vulnerabilities**. Students call for **better integration of experiential knowledge** earlier in their education.

Similarities Between Focus Groups (1)

- **Social Isolation:**

Norway (NTNU), Belgium (HOGENT), Belgium (GHENT): In all three contexts, **students report feeling isolated. Lack of institutional support for building social networks.** HOGENT cites WRAP project as a positive example, but rare, example.

- **Inclusion and Disability/Diversity:**

Italy (UNIMIB), Norway (NTNU), Belgium (HOGENT): All contexts emphasize **insufficient reflection and concrete actions on diversity and inclusion** of people with disabilities.



Similarities Between Focus Groups (2)

- **University Access and Social Stigma:**

Belgium (HOGENT) and Belgium (GHENT): In both contexts, **social stigma** plays a significant role in limiting access to higher education. Vulnerabilities related to **socio-economic backgrounds, mental health, and physical or cognitive challenges** discourage students from pursuing university studies.

- **Economic barriers**

Italy (UNIMIB) and Belgium (HOGENT): Both countries face **significant economic barriers** that **limit access to higher education**.

- **Vulnerability as Stigma but also Growth:**

Italy (UNIMIB) and Belgium (GHENT): **Vulnerability is stigmatized**, pressuring individuals to present themselves as strong. However, **it is also viewed as a tool for personal and relational growth**, especially through experiential knowledge.



Context-Specific Issues

Italy (UNIMIB):

- **Social Recognition: Vulnerability** is **linked to** the social recognition of their **academic field** (Education Sciences).

Norway (NTNU):

- **Alcohol-Free Socialization:** Desire for **social activities not centered around alcohol** to create more inclusive spaces.

Belgium (HOGENT):

- **Waterfall System and Social Media Pressure:** The educational system ("waterfall system") **creates barriers for students from non-academic backgrounds**. Social media promotes **unrealistic expectations** and **immediate success**, exacerbating vulnerability.


Belgium (GHENT):

- Limited focus on **experiential knowledge**, which students believe should be better **integrated to help address vulnerabilities**. The emphasis is currently on professionalism.



Some conclusions...



- **Similarities** regarding social isolation / Inclusion and diversity / University access and social stigma / Economic barriers / Vulnerability both as stigma both as growth
 - **Context-specific issues** that characterize the reflection on vulnerability in every specific FG.
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The background of the slide is a collage of numerous colorful sticky notes in shades of pink, yellow, blue, and green. Each sticky note has a large, bold black question mark printed on it. The notes are layered and slightly offset from each other, creating a sense of depth and a playful, inquisitive atmosphere.

Let's Discuss Our Findings...

- What do you think about these findings?
- What particularly struck you?
- Did you expect something different?
- What reflections do these results prompt for you?